The Ultimate Power Apps, Power Automate, Power Virtual Agents licensing matrix

How the matrix works:
- License
- Product, Feature or Limitation → Entitlement
- Add-on

	Personal Microsoft Account	Community Plan	O365 and M365	D365 standard apps	D365 Enterprise apps	Per App	Per User	Per Flow	Per User	Per user + attended RPA	Power Virtual Agent
Pricing	$Free-Premium. E.g. Outlook, Hotmail accounts	Signup for free with work or school account	$various. Excludes Microsoft 365 F1 licences	$various. E.g. Dynamics 365 Sales Professional, Team members, etc	$various. E.g. Dynamics 365 Sales Enterprise, Finance, Supply Chain, etc	US$10/user/app/month	US$40/user/month	US$100/flow/month (minimum 5 flows)	US$15/user/month	US$40/user/month	US$1,000/month
Dataverse		Access and customise your own Dataverse environment. 200MB Database, 2GB file storage. Does not count to tenant's overall quota. *Individual use only.*	Dataverse for Teams including 5 + 1 environment per 20 eligible licences, 2GB per environment. Excludes F1, A1 and 'student use benefit' licences. Project for the web gives access to Dataverse (plans 1, 3, 5)	Access and customise the Dataverse environment – D365 apps must be installed. Create up to 15 custom tables. Full CRUD on D365 restricted tables.	Access and customise the Dataverse environment – D365 apps must be installed. Create unlimited custom tables. Full CRUD on restricted tables.	Access and customise a Dataverse environment. Accrues 50MB of database capacity and 400MB of file capacity.	Access and customise the Dataverse environment. Accrues 250MB of database and 2 GB of file capacity.	Access and customise the Dataverse environment. Accrues 50MB of database and 250 MB of file capacity for each licence.	Access and customise the Dataverse environment. Accrues 250MB of database capacity and 2 GB of file capacity for each licence.	Access and customise the Dataverse environment. Accrues 250MB of database and 2 GB of file capacity for each licence.	Access and customise the Dataverse environment. Accrues 10GB of database, 20 GB of file and 2GB log capacity.

Every tenant with a Power Apps, Power Automate or PVA license receives default capacity (PVA & Per user licenses: Database 10GB, File 20GB, Log 2GB; Per App license: 5GB, 2GB, 2GB ; Per flow license: 5GB, 2GB, 200MB). Additional Database (US$40), file (US$2) and log (US$10) capacity can be purchased 1GB increments/month.

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Power Platform API Requests	Unknown	750 flow runs per month	2,000 API requests per user per 24-hour period	10,000 API requests per user per 24-hour period (Team members 5,000)	20,000 API requests per user per 24-hour period (Team members 5,000)	1,000 API requests 1,000 per app pass per 24-hour period	5,000 API requests per user per 24-hour period	15,000 API requests per 24-hour period	5,000 API requests per user per 24-hour period	5,000 API requests per user per 24-hour period	30,000 API requests per user per 24-hour period. *PVA capacity add-on: 15,000 requests/day (US$450/month)*

Power Apps and Power Automate capacity add-on increases daily API requests by 10,000 (these can be stacked) at US$50/month

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Canvas App		Create and run unlimited canvas apps. Individual use only, cannot share apps. Apps can be exported to other environments	Create and access unlimited canvas apps using *standard* connectors to extend Office 365 applications or using Dataverse for Teams	Run standalone canvas apps within the same environment as the Dynamics 365 apps		Run up to two standalone apps (either canvas or model-driven) using standard, premium and custom connectors within one environment	Run unlimited canvas apps using standard, premium and custom connectors in your tenant and as a guest in other tenants.				
Model-driven App		Create and run unlimited model-driven apps. Individual use only, cannot share apps. Apps can be exported to other environments	Ability to create model-driven apps in Dataverse for Teams **coming soon**	Run standalone Model-driven apps within the same environment as the Dynamics 365 apps		Run up to two standalone apps (either canvas or model-driven) within one environment. Additional canvas apps can be embedded into the model-driven app.	Run unlimited model-driven apps				
Portal App		Create your own portal App. Community Plan doesn't allow user to access portal apps as an authenticated internal user		User can access a portal app mapped to D365 environment as an authenticated internal user		User can access one portal app as an authenticated internal user	User can access portal apps as an Authenticated internal user				

Power Apps portals login capacity add-on starts at US$200/month for 100 logins (24-hour period of access) of authenticated external users. Power Apps portals page view capacity add-on provides 100,000 page views by anonymous users for US$100/month

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Cloud flows	Create and run flows using *standard* connectors to extend Office 365 applications. No documentation found but it's there!	Create and run flows using standard, premium and custom connectors within app context. Individual use only, cannot share flows. Flows can be exported to other environments	Create and run flows using *standard* connectors to extend Office 365 applications or within Dataverse for Teams	Create and run flows using standard, premium and custom connectors within app context. Also includes on premise data gateway	Create and run flows using standard, premium and custom connectors within app context. Also includes on premise data gateway	Create and run flows using standard, premium and custom connectors within app context. Also includes on premise data gateway	Create and run flows using standard, premium and custom connectors within app context. Also includes on premise data gateway	One licenced flow can be run across the tenant using standard, premium and custom connectors. Also includes on premise data gateway. Child flows do not need to be individually licenced	Create and run many flows using standard, premium and custom connectors. Also includes on premise data gateway	Create and run many flows using standard, premium and custom connectors. Also includes on premise data gateway	Create and run flows using standard, premium and custom connectors within the context of the bot. Also includes on premise data gateway
Business process flows		Create and use business process flows within app context. Individual use only, cannot share flows. Flows can be exported to other environments	Ability to create business process flows in Dataverse for Teams **coming soon**	Create and use business process flows within app context	Create and use business process flows within app context	Create and use business process flows within app context	Create and use business process flows within app context	Create and use business process flows	Create and use business process flows	Create and use business process flows	Create and use business process flows within the context of the bot
Desktop flows	*Users with Windows 10 (including Home) can create localised (non-cloud triggered) attended desktop flows for free. Users with personal Microsoft accounts use OneDrive for storage.*										Run one attended bot, can be triggered from a cloud flow

Users with Windows 10 (including Windows 10 Home) can create localised (non-cloud triggered) attended desktop flows for free. Users without RPA licencing will use the default environment for storage.

Power Automate unattended RPA add-on allows one unattended bot to be deployed on a local or virtualised environment (US$150/bot/month)

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Virtual Agent			Create chatbots using *standard* connectors with Dataverse for Teams. Deploy to Teams only. Unlimited *standard* sessions within Teams		Power Virtual Agent sessions (1,000/month) included with: • Chat for D365 Customer Service • Dynamics 365 Digital Messaging. *PVA capacity add-on: 1,000 sessions / tenant / month at US$450/month*						2,000 sessions / tenant / month included. Deploy chatbots to all supported channels. *PVA capacity add-on: 1,000 sessions / tenant / month at US$450/month*
AI Builder					Business Card scanning capacity is included in: • Sales Enterprise: 10 scans/user/month • Sales Insights and Sales Premium: 200 scans/user/month. Pooled at tenant level.					Includes 5,000 AI builder credits/month	

AI Builder capacity add-on provides 1 million monthly service credits tenant wide (must be assigned to an environment) at US$500/month

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Dataflows				Dynamics 365 Customer Insights provides the ability to work with Dataflows		Create standard dataflows in Power Apps Portal and store data in Dataverse tables. Create analytical dataflows and store data in your own Azure Data Lake Storage	Create standard dataflows in Power Apps Portal and store data in Dataverse tables. Create analytical dataflow and store data in your own Azure Data Lake Storage				