



# Learning and training guide

Microsoft Power Platform  
and Dynamics 365



# About this guide

We created this comprehensive guide to help you find the right learning and training offerings to accomplish your goals with Microsoft Power Platform and Dynamics 365. This guide covers learning opportunities for both Microsoft customers and partners.

## **Contents:**

### **Customer offerings**

[Discover & Explore](#)

[Learn skills](#)

[Prove skills](#)

### **Partner offerings**

[Discover & Explore](#)

[Learn skills](#)

[Prove skills](#)

### **Communities & external resources**

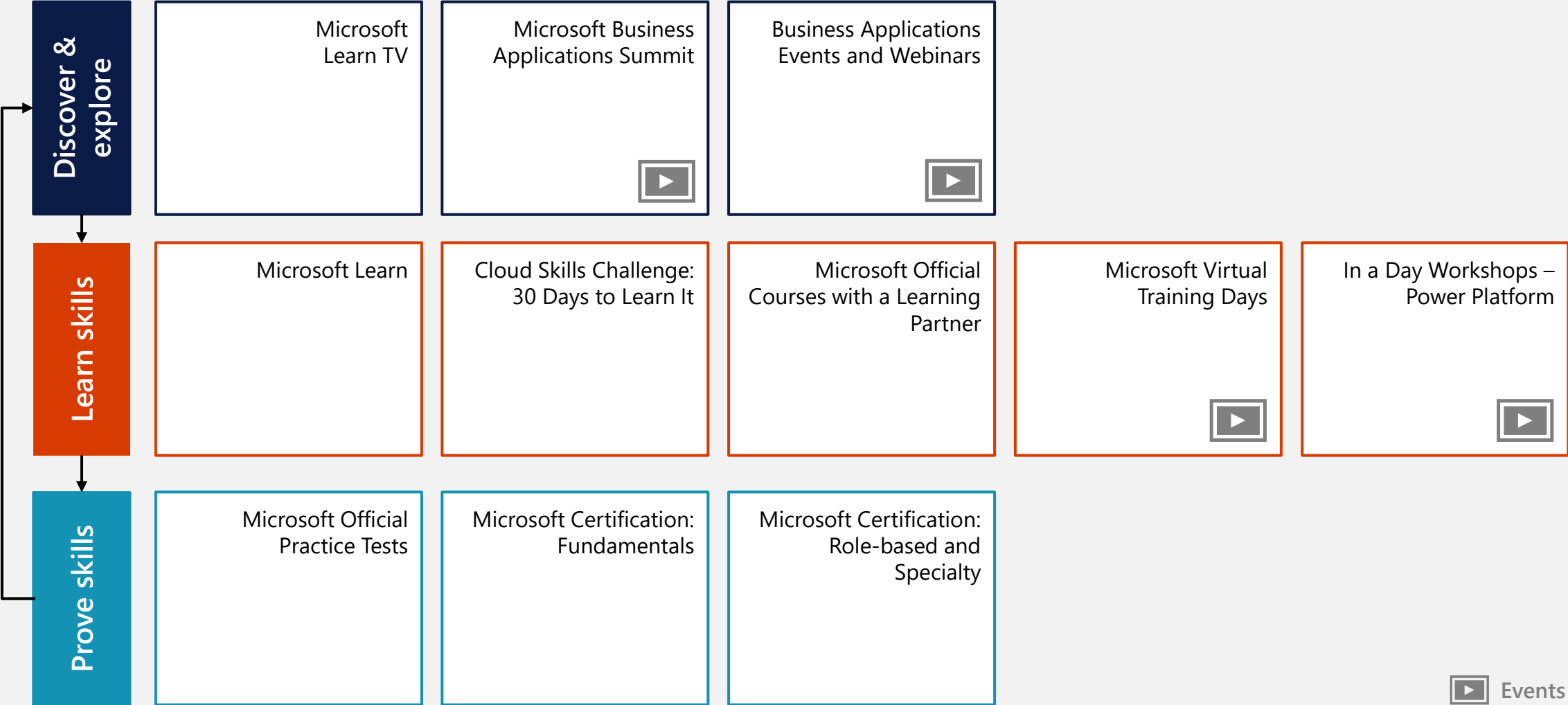
[Microsoft communities](#)

[External resources](#)

# Customer offerings



# Skilling pathway for customers



# Discover & explore

Explore the latest technologies and imagine new ways to create solutions with the Business Applications community.



Customer offerings

Partner offerings

External resources

## Microsoft Learn TV

Stay up to date on the latest Microsoft announcements, features, and products through digital content and videos.

## **Events**

### Microsoft Business Applications Summit

Explore the tech that will move your business forward, fine-tune your skills, and connect with the Business Applications community. Check back often for on-demand content and upcoming event information.

### Business Application Events and Webinars

Find the latest information about events and webinars for Microsoft Power Platform and Dynamics 365.

# Learn skills

Grow your confidence and expertise with Microsoft Power Platform and Dynamics 365.



Customer offerings

Partner offerings

External resources

## Microsoft Learn

Want to learn at your own pace? Microsoft Learn allows you to build practical job skills with online step-by-step training.

## Cloud Skills Challenge: 30 Days to Learn It

Complete a challenge within 30 days while learning in-demand cloud development skills and preparing to earn a Microsoft certification.

## Microsoft Official Courses with a Learning Partner

Get in-depth, structured training with Business Applications experts. To get started, [find a Learning Partner](#) or [browse instructor-led courses](#).

## Events

### Microsoft Virtual Training Days

Maximize your time by attending an in-depth training event that will guide you towards career and organizational impact with [Microsoft Power Platform](#) and [Dynamics 365](#).

### In a Day Workshops – Power Platform

Learn how Microsoft Power Platform can meet your business challenges quickly and effectively by attending a virtual, one-day training workshop that covers different workloads.

# Prove skills

Validate your skills through a globally recognized, industry-endorsed Microsoft Certification.



Customer offerings

Partner offerings

External resources

## Microsoft Official Practice Tests

Build confidence and prepare for certification success.

## Microsoft Certification: Fundamentals

Demonstrate your foundational understanding of Microsoft technologies including a mix of concepts and applied learning. Prove your knowledge in [Microsoft Power Platform](#), [Dynamics 365 \(CRM\)](#), or [Dynamics 365 \(ERP\)](#).

## Microsoft Certification: Role-based and Specialty

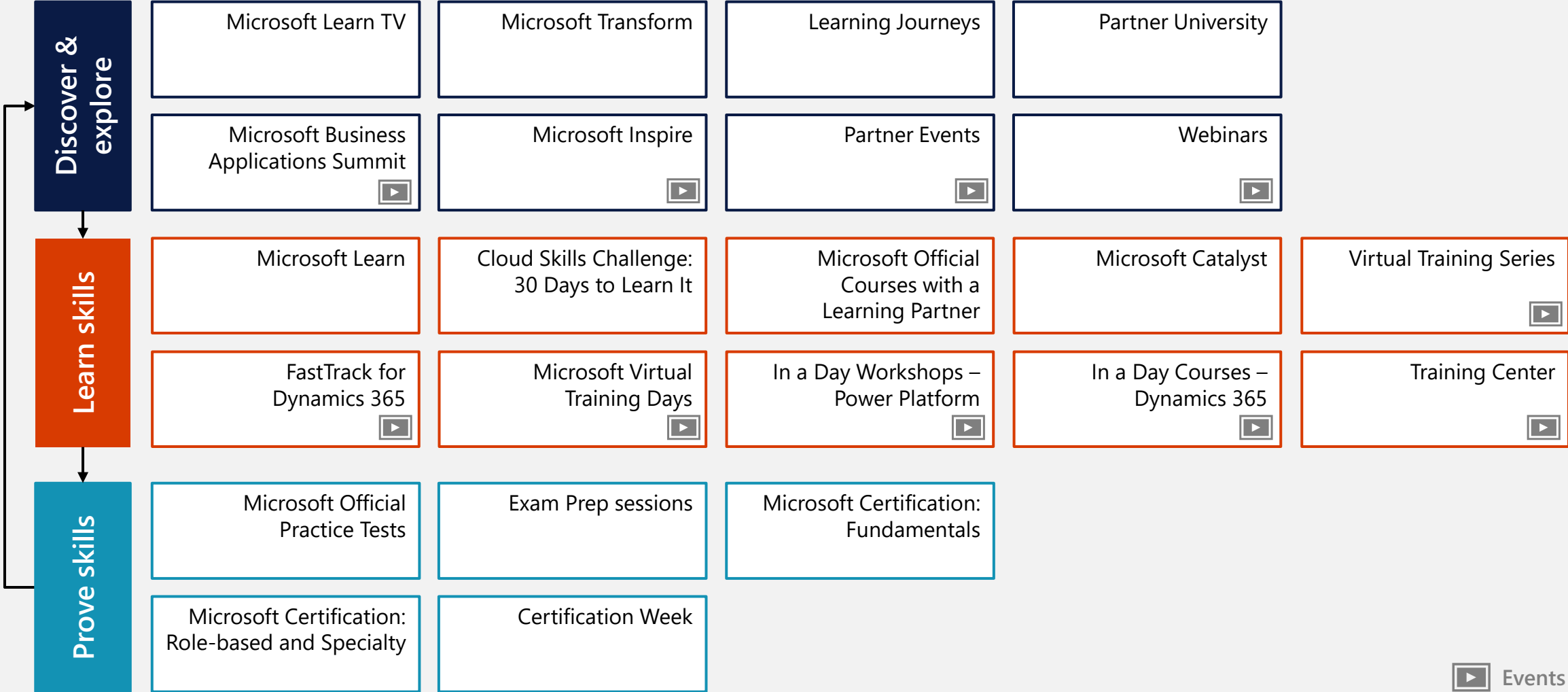
Validate technical skills required to perform jobs associated with Microsoft platforms and technologies, and to manage industry solutions.

# Partner offerings





# Skilling pathway for partners



# Discover & explore

Identify new ways to deliver value to customers and connect with the partner community.



[Customer offerings](#)

[Partner offerings](#)

[External resources](#)

## Microsoft Learn TV

Stay up to date on the latest Microsoft announcements, features, and products through digital content and videos.

## Microsoft Transform

Demonstrate the value of Microsoft solutions to customers through the Microsoft Transform toolset.

## Learning Journeys

Not sure where to start learning? Identify the best next steps for you based on where you want to go in your career and the skills you want to build:

[Microsoft Power Platform Learning Journey](#)

[Dynamics 365 Customer Engagement Learning Journey](#)

[Dynamics 365 Finance & Operations Learning Journey](#)

## Partner University

A whole new kind of learning. It goes where you go.

## **Microsoft Business Applications events and webinars**

### Microsoft Business Applications Summit

Explore the tech that will move your business forward, fine-tune your skills, and connect with the Business Applications community. Missed the most recent MBAS? Check out [on-demand content](#).

### Microsoft Inspire

Discover new possibilities at our biggest partner event of the year. Missed the most recent event? Check out [on-demand content](#).

### Partner Events

Make connections with Microsoft and other partners by getting involved with events, trainings, and workshops happening virtually or near you.

### Webinars

Explore the tech that will move your business forward, fine-tune your skills, and connect with the Business Applications community. Check back often for on-demand content and upcoming event information.

# Learn skills

Grow your confidence and expertise with Microsoft Power Platform and Dynamics 365.



Customer offerings

Partner offerings

External resources

## Microsoft Learn

Want to learn at your own pace? Microsoft Learn allows you to build practical job skills with online step-by-step training.

## Cloud Skills Challenge: 30 Days to Learn It

Complete a challenge within 30 days while learning in-demand cloud development skills and preparing to earn a Microsoft certification.

## Microsoft Official Courses with a Learning Partner

Get in-depth, structured training with Business Applications experts. To get started, [find a learning partner](#) or [browse all instructor led courses](#) to get started.

## Microsoft Catalyst

Build, plan, and execute business transformation strategies with a proven and innovative approach.

## Events

### Virtual Training Series

Enhance your technical skills with interactive webinars that cover core customer technical scenarios. Attend live or access a pre-recorded session.

### FastTrack for Dynamics 365

Partner with the FastTrack team to help customers implement Dynamics 365 and realize business value faster. Read the [Microsoft Docs article](#) to learn how to engage with engineers and what to expect.

### Microsoft Virtual Training Days

Maximize your time by attending an in-depth training event that will guide you towards career and organizational impact with [Microsoft Power Platform](#) and [Dynamics 365](#).

### In a Day Workshops – Power Platform

Learn how Microsoft Power Platform can meet your business challenges quickly and effectively by attending a virtual, one-day training workshop that covers different workloads.

### In a Day Courses – Dynamics 365

Invitation only workshops to build key engagements for Dynamics 365. Contact your Partner Technical Architect for more information on these workshops.

### Training Center

Access role-specific learning paths and build your skills on Microsoft products and solutions.

# Prove skills

Validate your skills through Microsoft Certifications and get ready for your exam with preparation resources.



Customer offerings

Partner offerings

External resources

## Microsoft Official Practice Tests

Build confidence and prepare for certification success.

## Exam Prep sessions

Identify key knowledge requirements and get suggestions on how to allocate study time with instructor-led sessions. Check with your account manager to learn more.

## Microsoft Certification: Fundamentals

Demonstrate your foundational understanding of Microsoft technologies including a mix of concepts and applied learning. Prove your knowledge in [Microsoft Power Platform](#), [Dynamics 365 \(CRM\)](#), or [Dynamics 365 \(ERP\)](#).

## Microsoft Certification: Role-based and Specialty

Validate technical skills required to perform jobs associated with Microsoft platforms and technologies, and to manage industry solutions.

## Certification Week

Get up to speed fast for a certification exam through this four-day event that includes prerequisite training courses, study groups, exam prep sessions, and knowledge checks.

Communities &  
external resources



# Microsoft communities

Get help from experts and peers while contributing your own creative solutions. Build your network of Microsoft Power Platform and Dynamics 365 users.



[Customer offerings](#)

[Partner offerings](#)

[External resources](#)

[Dynamics 365 Communities](#)

[Microsoft Partner Community](#)

[Microsoft Power Platform Communities](#)

[Microsoft Power Apps Community](#)

[Microsoft Power Automate Community](#)

[Microsoft Power BI Community](#)

[Microsoft Power Virtual Agents Community](#)

[Microsoft Tech Community](#)

[Microsoft Learn Community](#)

[Power Platform User Groups](#)

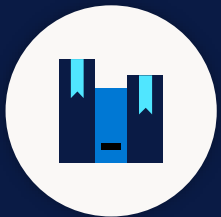
[Dynamics jobs LinkedIn page](#)

[Power Platform Jobs LinkedIn page](#)

[Dynamics 365 and Power Platform North America LinkedIn group](#)

# External resources

Take advantage of other resources to develop soft skills and build your introductory knowledge of Microsoft technologies.



Customer offerings

Partner offerings

External resources

## LinkedIn Learning

Develop your leadership and business skills through self-paced learning. No matter where you are in your career or where you want to go, keep learning in moments that matter.

## Microsoft Learn for GitHub

Demonstrate foundational GitHub learning objectives through fun, interactive modules and paths.

## Third party learning platforms

Build your Microsoft Power Platform and Dynamics 365 skills through third-party learning platforms.

- [Udacity](#)
  - [Microsoft Power Platform Course](#)
- [PluralSight](#)
- [Udemy](#)