

Below are some tips and pointers for the “PL-500 Microsoft Power Automate RPA Developer” certification

1. It is not mandatory but at first you can go through the official tutorial from Microsoft here <https://docs.microsoft.com/en-us/learn/certifications/exams/pl-500>.

Refer the title of the above modules and if you already know them then you do not need to go through them since this course is not mandatory for the exam.

Although the above does not cover everything about PAD (Power Automate Desktop), but if you are learning PAD for the very first time then it is a good start to go through these topics from Microsoft’s official tutorial.

To gain more in-depth knowledge on PAD, you can check out for some video references like the below ones:

- i. This video series explains every single action of Power Automate Desktop.

https://www.youtube.com/watch?v=WXIFJvUZ3D8&list=PLZVSOFwGx4zDK7apie3GqgfX6Tu2kmpMA&index=1&t=0s&ab_channel=LearningRPA Technologies

- ii. Also check out Microsoft Power Automate Desktop - Beginners Course 2023

<https://youtu.be/qfpHqfp2R3Y>

- ❖ For enhancing your knowledge in PAD, I have created a document which has a list of topic wise questions and Practical assignments.

Be noted that the pattern or format of these questions are not necessarily the ones that are going to be asked in the PL-500 exam, but answering these questions and doing the practical exercises are sure to strengthen your knowledge in Power Automate Desktop.

<https://powerusers.microsoft.com/t5/Power-Automate-Cookbook/Power-Automate-Desktop-Questions-amp-Practical-exercises/td-p/2106645>



- ❖ By covering the above items, you will have a good know-how on Desktop Flows, but there is more to it for the PL-500 certification.

2. In the below Study guide from Microsoft, refer the entire scope of the exam under the “**Skills measured**” section. It has percentage-wise weightage of the topics that are going to be asked for the exam.

Skills measured Study guide:

Prior to June 27, 2023: <https://learn.microsoft.com/en-us/certifications/resources/study-guides/pl-500#skills-measured-prior-to-june-27-2023>

As of June 27, 2023: <https://learn.microsoft.com/en-us/certifications/resources/study-guides/pl-500#skills-measured-as-of-june-27-2023>

(Any links could change in future so watch out for latest links on the below official PL-500 page. Hopefully the link to the official page itself does not change 😊, but if it changes it can be retrieved by a web search)

Official page of PL-500 which has the Study Guide link:

<https://learn.microsoft.com/en-us/certifications/exams/pl-500>

Of course, not every single topic from the “Skills measured” section is going to be asked in the exam, but it is good to know a vast majority of them.

Since I haven’t come across any direct tutorial yet that takes us through all the topics of the PL-500 exam, I recommend doing the below after learning the PAD tool from the references mentioned above.

- Pick each topic from the Skills measured → Look for the answers on that topic from one or more of the below resources (not in any particular order):
 - i. The Microsoft documentation website



- a. Power Platform Documentation: <https://learn.microsoft.com/en-us/power-platform/>
 - b. Power Automate Documentation: <https://docs.microsoft.com/en-us/power-automate/>
- ii.** Directly on the Power Automate Cloud or Desktop tool depending on the topic.
- iii.** On the dedicated Microsoft community pages here
- Search for an existing answer or submit a question and there are great members on the forum to answer your questions.
- a. Community page for **Power Automate Desktop**:
<https://powerusers.microsoft.com/t5/Power-Automate-Desktop/bd-p/MPADesktop>
 - b. Community page for Power Automate **Cloud Flows**:
<https://powerusers.microsoft.com/t5/Building-Flows/bd-p/BuildingFlows>
- iv.** Or do a web search for a video or technical article on that topic
- v.** Get your queries or doubts answered one-to-one or in a group on the Discord channel here <https://discord.gg/iloveautomation>

3. Some key pointers below:

- The exam also had a few questions from the Cloud Flow side as mentioned in the "Skills measured". It is good to have a slight hands-on on the Cloud Flows to know how connectors and triggers are used and expressions are written.
- There was 1 case study which consumed more time to understand and answer. So, the quicker this is answered, the better it is.



- Then there are either single choice or multiple-choice questions.
- A Flow diagram for Cloud or Desktop flows will be displayed and you will be asked what is the output of the Flow *or* what is wrong in the Flow. Therefore, a bit of hands-on on the tool will always be good.
- Then, a scenario will be given and asked which Flow should be used (Desktop *or* Cloud *or* both) and what Power Automate features will you use? You need to select the appropriate choices.
- Certain questions on “Which AI Builder feature will you use?”
- Questions are also based on **Access levels, sharing of Flows, machines/machine groups, managed/unmanaged solutions, Process Advisor, Microsoft Dataverse** all of which are mentioned in the “Skills measured” section mentioned above.
- You can skip a question and mark it for later review if you realise that you are starting to consume more time on a particular question. When I attended the exam, 700 was the passing and the exam was of 1.5 hrs. But the latest information will always be on the official page of PL-500 (<https://learn.microsoft.com/en-us/certifications/exams/pl-500>).

Best Luck!

